



**Health and Wellbeing Board
20 January 2015**

HEALTH SCRUTINY UPDATE

Cllr Gerald Dakin

**Chair of Health and Adult Social Care Scrutiny
Committee**

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1. Summary

The purpose of this report is to appraise the Health and Wellbeing Board of some of the recent activity of the Health and Adult Social Care Scrutiny Committee and the Joint Health Overview and Scrutiny Committee.

2. Recommendations

This report is for information only.

REPORT

3. Health and Adult Social Care Scrutiny Committee

Progress Made in Delivering the Council's Financial Strategy

The Committee considered the progress in delivering the Financial Strategy in the areas of Health and Adult Social Care, to help inform the refresh and refocus of the Strategy for 2015/16 onwards. Areas highlighted by the Committee are available from the minutes by using the following link:

<http://shropshire.gov.uk/committee-services/documents/g2804/Printed%20minutes%2024th-Nov-2014%2009.30%20Health%20and%20Adult%20Social%20Care%20Scrutiny%20Committee.pdf?T=1>

Integrated Community Services (ICS) Pilot and Better Care Fund

The Better Care Fund Manager provided the Committee with an update on the Better Care Fund.

The Committee also wished to assess the success of the Integrated Community Services Pilot to date. The Better Care Fund Manager and Deputy Director of Operations, Shropshire Community Health Trust, presented information which was considered alongside a report from Healthwatch on Feedback from Integrated Community Services Pilot patients.

Following questions and discussion, the Committee were satisfied that:

- ICS provided a single point of access, facilitated a rapid response, and avoided a patient being reassessed on multiple occasions.
- Leadership of the Service had now been transferred to Shropshire Community Health Trust.

- Staff from other admission avoidance schemes had transferred into ICS and there had also been recruitment to new posts.
- The 'purple' approach whereby the integrated experience of Social Workers, Nurses and Therapists in one team was working well and enabled all needs to be covered during one generic assessment.
- Detailed demand and capacity modelling across the year had taken account of expected escalation winter pressures.
- The Service had never had to refuse any one and if it did ever appear to be reaching capacity, focus would be shifted to ensuring existing cases were staying in the service only as long as they needed to.
- The average length of stay in the service was currently 29 days and the aim was to reduce this to 23 days as most people reached a reablement plateau in that time.
- The Pilot had initially covered the Shrewsbury area, and had been rolled out to the North and South of the county on 3 November.
- Data was collected from the 'referral source' and showed where a patient had been referred from, including out of county hospitals.
- Completion outcomes were being reviewed on an ongoing basis. The re-admission rate of around 12% - 16% was significantly lower than the national rate of 20%.
- 68% of those leaving the service did not require ongoing support and this compared favourably with the national benchmark of 60%.
- The Healthwatch Feedback Survey results were positive but had identified some learning points around the way ICS was explained to patients.
- The survey was a good example of an evaluation process which had been built in alongside the introduction of a new service and it would help develop the workforce and prototype according to the results. The Committee found this assurance very helpful.

The Committee intends to review the roll out of ICS across the county in 12 months time.

Adult Social Care New Operating Model Performance Measurement

The Committee considered the measures proposed to provide a comprehensive view of the impact and progress of the Adult Social Care New Operating Model. Members of the Committee were involved in designing the measures and had been clear that their focus was on outcomes and experiences of the customer, and understanding the impact of the New Operating Model on both individuals and communities.

Several members of the Committee volunteered to meet with officers to look at how what is measured will be presented. The measures will then be included in the annual refresh of the technical dashboards.

The Care Act – Update: Costs & Funding

A briefing note received by the Committee is available from:

<http://shropshire.gov.uk/committee-services/documents/s5319/2014-12-15%20hsc%20-%20care%20act%20financial%20scrutiny%20paper.pdf>

4. Shropshire and Telford and Wrekin Joint Health and Overview Scrutiny Committee

The Joint HOSC received an update on the Future Fit Programme at the meeting on 19 June 2014. Following this meeting the Committee made a number of comments and questions that were sent to the Future Fit Joint Accountable Officers. It was also agreed that the Joint HOSC Chairs would meet with NHS and Local Authority representatives to discuss these issues and this work has now been completed.

The Joint HOSC will next be meeting on **12 February 2015 at 2.00 pm** at the Shirehall and will be putting issues and questions raised to NHS and Local Authority representatives.

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)

Committee Papers for Health and Adult Social Care Scrutiny Committee and Joint Health Overview and Scrutiny Committee available from:

<http://shropshire.gov.uk/committee-services/mqListCommittees.aspx?bcr=1>

Cabinet Member (Portfolio Holder)

Karen Calder, Lee Chapman

Local Member

All

Appendices

None